

New look for Government Website



The Isle of Man Government has redesigned the look and feel of its website <http://www.gov.im> to prepare for the future development of Government Online Services. PDMS' graphic design and web development team worked closely with the Government to produce a new design that marks the start of work to deliver Online Services initiated through the JUPITER Project. With over 4 million visitors to the website in 2005 and over 10,000 pages of content, the website is an important resource for finding out information on the Isle of Man Government.

The new design marks New services include:

- An improved home page with themes based around the popular "Resident", "Business" and "Visitor" pages.
- A new local "Events" service allowing customers to search for activities throughout IOM Government, available in one location and updated on a daily basis.
- A Change of Address Notification service available through the "Residents" page to allow individuals to update many Government Departments of their change of address in one place via an email notification service. Departments will then verify the change of address according to their own procedures.

Allan Paterson, Director of Treasury Information Systems Division, said:

"The development of these new services is an outcome of the JUPITER Project initiated from the E-Commerce E-Society Strategy in 2001. This project seeks to improve the way Isle of Man Government uses Information Technology to modernise customer services, with a focus on ease and convenience of access to joined-up services. Using technology as an enabler, Online Services will be looking to improve the effectiveness and efficiency of government services, looking to reduce the cost of administration and, in the longer term, developing customer focussed service delivery"

The next stage of developing Online Services will be to enable a Citizen or Business to register once with the Isle of Man Government then "enrol" for multiple services that will become available from Government Departments, Statutory Boards and Offices. At this stage the Online Services will include filing of electronic forms, enquiring on their information and making payments.

Treasury Information Systems Division have been working closely with key Departments to take their Online Services forward and plan to introduce them over the next 12 months.

For further information please contact : -

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